

North American New Machine Warranty

Effective on all products shipped *AFTER* March 31, 2010



Limited Warranty

Windsor warrants new machines against defects in material and workmanship under normal use and service to the original purchaser. Any statutory implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of this written warranty. Windsor will not be liable for any other damages, including but not limited to indirect or special consequential damages arising out of or in connection with the furnishing, performance, use or inability to use the machine. This remedy shall be the exclusive remedy of the buyer. The warranty period is subject to the conditions stated below.

10 / 3 Warranty: 10 Years Polyethylene (PE) Housings, 3 Years Parts, and Service Labor

Subject to conditions outlined below, Windsor warrants rotationally molded PE housings and parts on all of its machines to be free from defects in material and workmanship, under normal use and service for ten (10) years to the original owner.

Under this warranty we guarantee the performance of non-polyethylene parts and components to be free from defects for up to three (3) years to the original end user. Parts replaced or repaired under this warranty are guaranteed for the remainder of the original warranty period. (See table below)

Service labor charges are covered for up to three (3) years from the date of purchase through authorized Windsor service provider. No travel coverage is extended for cord-electric models. See table below for each general product model warranty coverage.

Upright Vacuums:

Product	Non- PE Parts	Service Labor
Versamatic®/Flexamatic®/Axxess	Belts	Lifetime
	Vacuum Motor, Swivel Neck and Chassis	3 years
	Brush Motor, and Bag Housing	5 years
Sensor®	Belts	Lifetime
	Vacuum Motor and Chassis	2 years
	Bag Housing	5 years

Upright Vacuums Exceptions and Exclusions:

Normal wear items not limited to brushes, foot pedal, cords, clutches, filters, gaskets, hoses, and bearings will be warranted for manufacturing defects for 90 days from the purchase date. All other items are 1 year parts and labor.

All Other Products:

Product	PE Housing & Parts	Non- PE Parts	Service Labor	Travel
Rider / Stand up Scrubbers	10 years	3 years or 2000 hours	3 years or 2000 hours	6 Months
Rider Sweepers	10 years	3 years	3 years	6 Months
Walk Behind Scrubbers	10 years	3 years or 2500 hours	3 years or 2500 hours	6 Months
Walk Behind Sweepers	10 years	3 years	3 years	6 Months
Battery Burnishers	10 years	3 years	3 years	6 Months
Extractors / Compass	10 years	3 years	3 years	-
Polishers / Elec. Burnishers / GH/iCapsol Mini	10 years	3 years	3 years	-
Wide Areas Vacuums	10 years	3 years	3 years	-
VacPac Vacuums	10 years	1 year	1 year	-
Tracer/Flex Sweepers/ Scrubbers	10 years	3 year	3 months	90 days
Air Movers/Dri-matic/ TITAN™ /Rombus/Priza	1 year	1 year	1 year	-
Canister Vacuum	1 year	1 year	1 year	-
Wet/Dry Vacuum	1 year	1 year	1 year	-
Broom	1 year	1 year	1 year	-
Steamer	1 year	1 year	1 year	-
Propane Burnishers / Strippers	-	2 year	1 year	-

Windsor reserves the right to change its warranty policy without notice.

Windsor • 1351 West Stanford Avenue • Englewood, CO 80110 USA
Tel 800-444-7654 • Financial Service 800-804-6804 • Fax 866-271-0520 • email: info@windsorind.com • www.windsorind.com

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