

Steam Brite Truckmount Limited Warranty Policy

Steam Brite Inc. endeavors to provide high quality products and product support to its customers and therefore backs up all of its new products purchased from Steam Brite Supply or any authorized distributor/service center with this limited warranty. This limited warranty begins on the date of the customer's purchase and is valid and available to the original purchaser only. Steam Brite's products are for commercial use only and are not intended for personal, family or household uses.

HOWEVER, OTHER THAN SET FORTH HEREIN, STEAMBRITE GIVES NO WARRANTY, EXPRESS OR IMPLIED, AS TO DESCRIPTION, QUALITY, MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, PRODUCTIVENESS, INFRINGEMENT, OR OTHER MATTER OF ANY GOODS WHICH STEAMBRITE SHALL SUPPLY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. STEAM BRITE SHALL IN NO WAY BE RESPONSIBLE FOR THE PROPER USE AND APPLICATION OF THE GOODS. STEAM BRITE NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR STEAM BRITE ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF STEAM BRITE'S GOODS. THIS LIMITED WARRANTY POLICY MAY BE CHANGED OR WITHDRAWN BY STEAM BRITE AT ANY TIME WITHOUT NOTICE.

WEAR PARTS 90-DAY LIMITED WARRANTY: Steam Brite will replace all wear parts for 90 days from the date of original purchase. "Wear parts" are items which wear out as a result of usage or the passage of time and are consumed despite attempts to maintain them, such as gaskets, brass, cords, wires, electrical terminals, hoses, switches, thermostats, plastisol parts, filters, bearings, brushes, belt(s), solenoids, o-rings, gauges, bulbs, casters, rubber parts or other parts deemed wear items in Steam Brite's sole discretion. This warranty covers the cost of replacement only and does not cover shipping or labor costs.

ENGINE, WATER PUMP, VACUUM PUMP, AND HEATER 1-YEAR LIMITED WARRANTY: Steam Brite warrants that pumps, engine, and heater(s) will be free from manufacturing defects, defects in workmanship, and defects in material for one (1) year from the date of original purchase. This warranty does not apply and is void if the pump, vacuum motor, or heater has worn brush motors, water damage, chemical build-up, mineral build-up, chemical damage, or evidence of abuse, neglect or tampering, lack or changing oils, low oil, no oil, improper vacuum release adjustment, improper filter cleaning or changing and freeze damage. This warranty covers the cost of replacement or repair only and does not cover shipping or labor costs. Labor is covered at an authorized Steam Brite location only. Most all parts are easily changed out with a few tools in a few minutes by the consumer.

HOUSING 5-YEAR LIMITED WARRANTY: For five (5) years from the date of purchase, Steam Brite warrants a percentage of the cost of replacement of all stainless steel components and rotationally-molded housings pro-rated as follows: Steam Brite will pay 100% of replacement cost in the first year from the date of purchase, 75% of replacement cost in the second year from the date of purchase, 50% in the third year, 25% in the fourth year, and 12% in the fifth year. Replacement cost does not include the cost of shipping or labor.

LIMITATION OF DAMAGES: THE REMEDY OF REPLACEMENT OR REPAIR OF ANY DEFECTIVE GOODS SHALL BE THE EXCLUSIVE REMEDY UNDER ANY WARRANTY MADE BY STEAM BRITE, WHETHER EXPRESS OR IMPLIED. IN NO EVENT SHALL STEAM BRITE BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, PROPERTY DAMAGES, OR PERSONAL INJURIES.

All limited warranties are void for, and Steam Brite does not warrant in any way, any product that evidences misapplication, improper installation, abuse, lack of maintenance, negligence in use or care, abnormal use, alteration of design, use of incompatible or corrosive chemicals, use in a rental service, and/or servicing, installation of parts, or repairs by anyone other than Steam Brite or a Steam Brite authorized distributor or service center. Steam Brite may make changes in products it manufactures and markets at any time; these changes are made without obligation to change, retrofit, or upgrade any product previously sold or manufactured. Steam Brite has no obligation to honor the limited warranties set forth herein unless the original purchaser, promptly upon discovering the warranty claim and prior to continuing to use the product, contacts Steam Brite or a Steam Brite authorized distributor or service center to describe the claim and to receive and follow instructions for documenting and resolving the claim. All claims are handled through email only. In addition, the purchaser must provide the product to which the claim applies to Steam Brite or a Steam Brite authorized distributor or service center for a thorough inspection. Shipping fees for return for inspection are the responsibility of the consumer. If any provision or portion of this limited warranty policy is found to be unenforceable, then the remaining provisions and portions shall remain valid and enforceable. If any provision or portion of this limited warranty policy is found to be limited by law, then that provision or portion shall be construed to make it effective within the

bounds of law. For example, if there are legal limitations on the duration of warranties, the warranties made herein shall be construed to have the minimum duration required by law, or, if there are legal limitations of exclusion of remedies, the exclusions made herein shall be construed to apply to the fullest extent possible without violating the law. The validity, construction and performance of this warranty policy shall be governed by the laws of the State of Texas, without respect to conflicts of laws principles. The exclusive jurisdiction of any legal action arising from or related to this warranty policy shall be in the State of Texas, Venue San Antonio and no legal action shall be commenced elsewhere.

Extended warranties are available

Extended warranties cover both parts and labor and add to the duration of the factory warranty. Repairs take place in your local city or town. If an authorized repair center cannot be located, shipping is covered. For example the customer can add 2 more years of both parts and labor on a machine that cost between \$5000 and \$7500 for \$469.99. Or they can add an extra 4 years parts and labor for \$897.99. The maximum amount you can purchase coverage for is \$7499.99. If the machine you want to purchase cost more than this, it is still possible to purchase protection for the heart of the machine. For example if you want to purchase coverage on a \$9,000 truckmounted carpet cleaning machine, we and look at removing the waste tank, hoses, wands, fresh water tank to write a policy for the console only.



Cleaner Protection Service Detailed Description of Extended Coverage

- 100% comprehensive parts and labor coverage
- Thousands of nationwide authorized service centers
- Zero deductible
- Convenient toll-free 800 number
- If we can't fix it, we will replace it
- No lemon policy
- Fully renewable, fully transferable
- Easy to use registration process
- Hassle free claims system
- Worldwide coverage with Cleaners Protection Service GLOBAL
- Our shield means You're Protected

2 Year Commercial Appliance under \$500.00	\$49.99	\$0.00	\$500.00	879520006874
2 Year Commercial Appliance under \$1,000.00	\$97.99	\$500.01	\$1,000.00	879520006881
2 Year Commercial Appliance under \$1,500.00	\$143.99	\$1,000.01	\$1,500.00	879520006935
2 Year Commercial Appliance under \$2,500.00	\$187.99	\$1,500.01	\$2,500.00	879520006942
2 Year Commercial Appliance under \$5,000.00	\$349.99	\$2,500.01	\$5,000.00	879520006959
2 Year Commercial Appliance under \$7,500.00	\$469.99	\$5,000.01	\$7,500.00	879520006966
4 Year Commercial Appliance under \$500.00	\$99.99	\$0.00	\$500.00	879520006973
4 Year Commercial Appliance under \$1,000.00	\$197.99	\$500.01	\$1,000.00	879520006980
4 Year Commercial Appliance under \$1,500.00	\$297.99	\$1,000.01	\$1,500.00	879520007000
4 Year Commercial Appliance under \$2,500.00	\$389.99	\$1,500.01	\$2,500.00	879520007017
4 Year Commercial Appliance under \$5,000.00	\$649.99	\$2,500.01	\$5,000.00	879520007024
4 Year Commercial Appliance under \$7,500.00	\$897.99	\$5,000.01	\$7,500.00	879520007031