

Warranty:

This limited warranty begins on the date of the customer purchase and is valid and available to the original purchaser only.

However, other than set forth herein, SteamBrite gives no warranty, express or implied, as to description, quality, merchantability, fitness for any particular purpose, productiveness, infringement, or other matter, of any goods which SteamBrite shall supply. There are no warranties, which extend beyond the description on the face hereof. SteamBrite shall in no way be responsible for the proper use and application of the goods. SteamBrite neither assumes nor authorizes any other person to assume for SteamBrite any other liability in connection with the sale of SteamBrite goods. This limited warranty policy may be changed or withdrawn by SteamBrite at any time without notice.

THE PRODUCTS SOLD BY STEAMBRITE ARE NOT DESIGNED OR INTENDED FOR PERSONAL, FAMILY OR HOUSEHOLD USE. The capacity, output, and other features of products sold by SteamBrite are designed specifically for commercial, industrial or institutional use by adult persons knowledgeable of the proper application and operation of the products. If used improperly in a domestic or household setting, a failure to operate at appropriate power levels or to properly serve the energy requirements of a product may cause damage to the product, death or dismemberment to the user or surrounding people. Many of the products use water and/or solutions in conjunction with heat and/or pressure which, if misapplied or improperly used, can damage the product itself. Because SteamBrite does not warrant any product that evidences misapplication, abuse, negligence in use or care, or abnormal use, you are advised not to use these products without appropriate training or operational knowledge. It is the users responsibility to inspect, tighten loose fittings, clean, service, maintain, prevent freeze damage, store fuels, do not store flammable products near heat sources, eat, lick, consume, insert body parts into the equipment, or ingest chemicals. Proper safety equipment, eye protection, hearing protection, and gloves must always be worn. All warranties will need to be in writing/ email. If you call the order department, the operators will only be able to type up invoices that you are paying for. All free warranty parts are handled by email and fax only.

90-DAY WEAR PARTS LIMITED WARRANTY

SteamBrite will replace all wear parts for 90 days from the date of original purchase of new equipment. Wear parts are items which wear out as a result of usage or the passage of time and are consumed despite attempts to maintain them, such as gaskets, wheels, brass, cords, wires, electrical terminals, hoses, switches, thermostats, plastisol parts, filters, bearings, brushes, solenoids, o-rings, bulbs, heating elements, castors, gauges, regulators, unloaders, or other parts deemed wear items in SteamBrite's sole discretion. This warranty covers the cost of replacement only and does not cover shipping or labor costs. Customer is required to ship the broken part in for testing.

1-YEAR MAJOR COMPONENTS WARRANTY

SteamBrite warrants that pumps, vacuum and floor machine motors, and heaters are covered for a one (1) year limited warranty from the date of original purchase. This warranty does not apply and is void if the pump, vacuum motor, or heater has worn motor brushes, water damage, freezing, chemical build-up, chemical damage, or evidence of abuse, neglect or tampering, low oil, no oil, failure to descale equipment and change oils. This warranty covers the cost of replacement only and does not cover shipping or labor costs. The standard 90-day parts and labor warranty provisions apply for these components when purchased as a replacement or spare part. Customer is required to ship the broken part in for testing.

5-YEAR LIMITED HOUSING and FRAME WARRANTY

SteamBrite warrants that all rotationally molded housing, welding, frames, and tanks will be free from manufacturing defects, defects in workmanship, and defects in material for five (5) years from the date of original purchase, whichever occurs first. 5-year warranty is prorated based on the age of the component at the time with warranty claim is made. Replacement cost does not include the cost of shipping or labor. Customer is required to ship the broken part in for testing.

LIMITATION OF DAMAGES

The remedy of replacement or repair of any defective goods shall be the exclusive remedy under any warranty made by SteamBrite, whether express or implied. In no event shall SteamBrite be liable for any incidental or consequential damages, property damages, or personal injuries.

All limited warranties are void for, and SteamBrite does not warrant in any way, any product that evidences misapplication, improper installation, abuse, lack of maintenance, negligence in use or care, abnormal use, alteration of design, use of incompatible or corrosive chemicals, use in a rental service, and/or servicing, installation of parts, or repairs by anyone other than SteamBrite or a SteamBrite authorized distributor or service center. SteamBrite may make changes in products it manufactures and markets at any time; these changes are made without obligation to change, retrofit, or upgrade any product previously sold or manufactured. Exact parts used for the builds are subject to change without notice based on availability.

SteamBrite has no obligation to honor the limited warranties set forth herein unless the original purchaser, promptly upon discovering the warranty claim and prior to continuing to use the product, contacts SteamBrite or a SteamBrite authorized distributor or service center to describe the claim and to receive and follow instructions for documenting and resolving the claim. In addition, the purchaser must provide the product to which the claim applies to SteamBrite or a SteamBrite authorized distributor or service center for a thorough inspection. SteamBrite does not warrant or honor work not performed by an authorized distributor or service center.

If any provision or portion of this limited warranty policy is found to be unenforceable, then the remaining provisions and portions shall remain valid and enforceable. If any provision or portion of this limited warranty policy is found to be limited by law, then that provision or portion shall be construed to make it effective within the bounds of law. For example, if there are legal limitations on the duration of warranties, the warranties made herein shall be construed to have the minimum duration required by law, or, if there are legal limitations of exclusion of remedies, the exclusions made herein shall be construed to apply to the fullest extent possible without violating the law.

The validity, construction and performance of this warranty policy shall be governed by the laws of the State of Texas, without respect to conflicts of laws principles. The exclusive jurisdiction of any legal action arising from or related to this warranty policy shall be in the State of Texas and no legal action shall be commenced elsewhere.

TERMS OF THE SALE

Once purchaser has used equipment, used equipment is non-returnable but will have a full factory warranty. Only new equipment is returnable within 30 days but must include original factory packaging. Purchaser is responsible for all shipping damages and must insure and pad and protect the contents from shipping and freeze damage. Returned equipment shipping charges are the responsibility of the purchaser to pay both shipping charges, inbound and outbound. Returned equipment will have a 25% restocking fee. Any remaining balance after paying the 25% restocking fee, both shipping charges, will be issued as store credit. Store credits do not expire and can be used on any items we sell. No funds will be returned to the purchaser. All sales are final.

OPTIONAL EXTENDED WARRANTIES AVAILABLE FOR PURCHASE

Extended warranties are available for purchase. Extended warranties start when the factory parts warranty ends. Extended warranties are on site and include the repair technician driving to your home or office for on site work. If a on site repair tech cannot be located, the warranty will cover shipping charges. Read more at:

<https://www.steam-brite.com/extended-warranties-equipment-valued-749999-available-cleaners-priority-service-warranty-sbmw-p-10663.html>

SHIPPING ISSUES

Please do not sign for a package to be in perfect shape and then think you will be successful in making a shipping claim. Please note that you are not signing for the delivery of the package, rather you are signing that the delivery just was completed with all the items arrived in perfect condition. If shipping damage occurs, you must notate that damage when you are signing for the delivery. This means you will have to stop the delivery driver from leaving and not sign for the delivery until you have opened and inspected the delivery items. All shipping claims are handled by email and fax only as all delivery companies require claims forms to be in writing with photos.